



OLD MUTUAL MULTI-MANAGERS

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Dear Clients and Consultants

COVID-19: A NEW WAY OF DOING BUSINESS, TRAVEL EMBARGO AND BUSINESS CONTINUITY

Given the rapid global spread of COVID-19, Old Mutual is taking steps to support the global drive to slow down the rate of infections.

The COVID-19 pandemic calls for all of us to become much more conscious of both our own safety and that of our colleagues, customers, stakeholders and communities. The aim is to promote the wellbeing of all and ease the pressure on health workers and infrastructures by "flattening the curve", a reference to the graph that tracks the rate of infections.

As a result, Old Mutual Multi-Managers has taken the following decisions:

1. Old Mutual Multi-Managers will embark on a new way of doing business. All employees will be working from home from tomorrow and until further notice.
2. An embargo had been placed on all local and international business travel.
3. We realise that the travel embargo will impact face to face meetings with our clients. For all business critical meetings where our MD, CIO, COO or investment team members are required to be present, we would like to recommend the use of suitable multi-media facilities instead such as teleconference, Zoom, etc.

We will do everything possible to ensure we are able to function with as little disruption as possible during this time. Should you, however, experience a major change in service or reporting, please do not hesitate to contact our Chief Operating Officer, Karen February, on 082 444 4588.

Thank you for your understanding in this regard, and we do apologise for any inconvenience caused, but believe it is the responsible course of action given the outbreak of COVID-19.

Kind Regards

Trevor Pascoe

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